

# How to Update Infinium® Receiver (BA R1) Firmware

## TECHNICAL BULLETIN

### Introduction

This document provides step-by-step instructions for using the **Infinium Update Tool** to install firmware updates.

### Equipment Required

In order to update firmware on your receiver, you'll need:

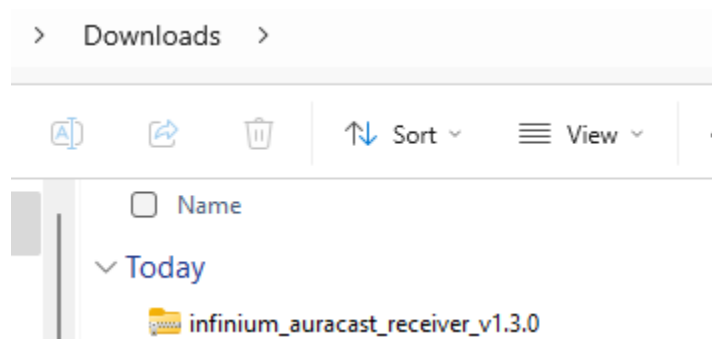
- A PC running windows 10 or higher (will not work with macOS)
- A USB-A to USB-C cable
- The receiver to be updated

### Updating Infinium Receiver Firmware

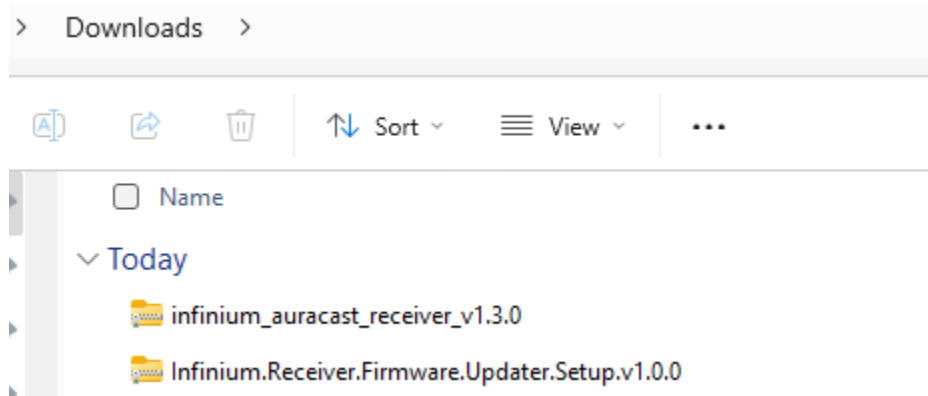
There are two files required to update the firmware:


- The [Firmware Updater Utility Application](#)
- The **Receiver Firmware**. Located on the receiver's product page on the Williams AV website or can be found on the [Documentation & Firm](#) page on the website.

1. First, [download the receiver firmware file](#). **Do NOT unzip the file**. After downloading, you should see the following file:



2. Next, **download the Infinium Firmware Updater utility**. At this point, you should have two files downloaded:



3. **Unzip the Infinium Receiver Updater file**
  - a. Right-click the file and select “**Extract All**” from the pop-up menu.
  - b. Once extracted, you should see the following files:
    - i.  Infinium.Receiver.Firmware.Updater.Setup.v1.0.0
4. **Launch the Updater** – Double-click the Updater file to open it.
5. **Follow the on-screen instructions.** When prompted to browse for the firmware file, navigate to the location where it was downloaded in Step 3 (typically your **Downloads** folder). **Important:** Upload the entire ZIP file. *Do not extract it first.*
6. **Disconnect the Receiver.** Once the update is complete, unplug the Receiver from the USB cable.
7. **Verify the update.** Press the **Menu/Select** button on the Receiver to confirm that the firmware update was successful.