

How to Update Infinium[®] Receiver (BA R1) Firmware

TECHNICAL BULLETIN

Introduction

This document provides step-by-step instructions for using the **Infinium Update Tool** to install firmware updates.

Equipment Required

In order to update firmware on your receiver, you'll need:

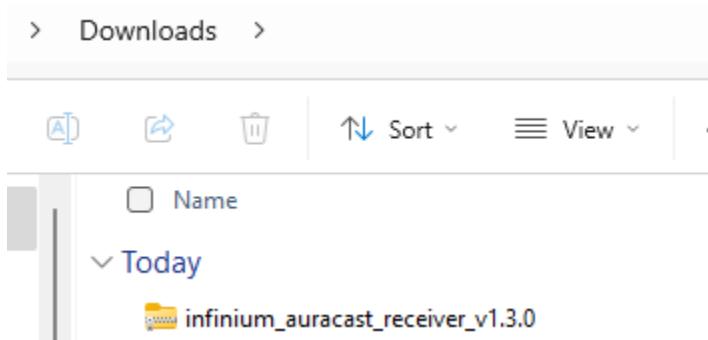
- A PC running windows 10 or higher (will not work with macOS)
- A USB-A to USB-C cable
- The receiver to be updated

Updating Infinium Receiver Firmware

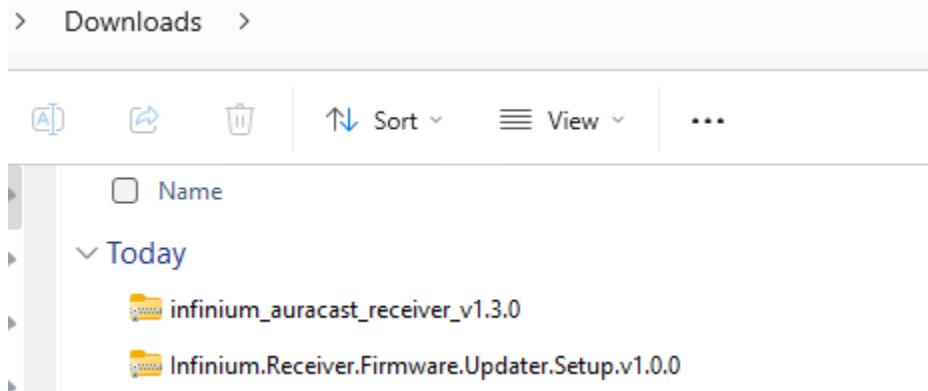
There are two files required to update the firmware:

- The [Firmware Updater Utility Application](#)
- The **Receiver Firmware**. Located on the receiver's product page on the Williams AV website or can be found on the [Documentation & Firm](#) page on the website.

1. First, [download the receiver firmware file](#). Do NOT unzip the file. After downloading, you should see the following file:



2. Next, **download the Infinium Firmware Updater utility**. At this point, you should have two files downloaded:



3. **Unzip the Infinium Receiver Updater file**
 - a. Right-click the file and select “**Extract All**” from the pop-up menu.
 - b. Once extracted, you should see the following files:
 - i. [Infinium.Receiver.Firmware.Updater.Setup.v1.0.0](#)
4. **Launch the Updater** – Double-click the Updater file to open it.
5. **Follow the on-screen instructions**. When prompted to browse for the firmware file, navigate to the location where it was downloaded in Step 3 (typically your **Downloads** folder). **Important:** Upload the entire ZIP file. *Do not extract it first*.
6. **Disconnect the Receiver**. Once the update is complete, unplug the Receiver from the USB cable.
7. **Verify the update**. Press the **Menu/Select** button on the Receiver to confirm that the firmware update was successful.