

How to Update Infinium® Receiver (BA R1) Firmware

TECHNICAL BULLETIN

Introduction

This document provides step-by-step instructions for installing firmware updates using the Infinium Update Tool. You may also watch the [How to Update Firmware on your Infinium BA R1 Receiver](#) video on YouTube.

Equipment Required

In order to update firmware on your receiver, you'll need:

- A PC running Windows 10 or higher (will not work with macOS)
- A USB-A to USB-C cable
- The receiver to be updated

Updating Infinium Receiver Firmware

Two files are required to update the firmware. The following are the instructions to complete the firmware update.

1. First, download the receiver firmware file. The Receiver Firmware is available on the [Infinium receiver's product page on the Williams AV website](#) or on the [Documentation & Firm page](#). Do NOT unzip the file. After downloading, you should see the following file:
2. Next, [download the Infinium Firmware Updater utility](#). Clicking the link will automatically download the firmware.
3. **Unzip the Infinium Receiver Updater file**
 - a. Right-click the file and select **"Extract All"** from the pop-up menu.
4. **Launch the Updater** – Double-click the Updater file to open it.

5. **Follow the on-screen instructions.** When prompted to browse for the firmware file, navigate to the location where it was downloaded in Step 3 (typically your **Downloads** folder). **Important:** Upload the entire ZIP file. *Do not extract it first.*
6. **Disconnect the Receiver.** Once the update is complete, unplug the Receiver from the USB cable.
7. **Verify the update.** Press the **Menu/Select** button on the Receiver to confirm that the firmware update was successful.